

Before and after school Wraparound Care

Premier Education

Excellent

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About Premier Education

We are delighted to be supporting your school with it's wraparound care provision.

We are the UK's leading provider of wraparound care, holiday clubs and primary school PE, helping children stay happy, healthy and safe. with 20,000+ 5-star reviews, parents and schools trust us to make life easier and childhood more active.

We believe that childhood should be filled with movement, laughter and discovery. At our core we believe in one truth. Happy Kids. Healthy Futures.

Whether it's the thrill of scoring their first goal, nailing a cartwheel they thought was impossible, showing resiliance with a piece of artwork, or simply finding their place in a group, we create experiences that children love, and remember.

For parents, we are more than just childcare. We are peace of mind. A place where your child can run, play, and come home buzzing with stories about their day.

For every child, we open the door to confidence, friendships, and moment of pure joy - the kind that make them ask to stay 'just five more minutes!'

Because every child deserves to be happy, active, and included.

We are proud to be delivering wraparound care on the school premises, providing an extension to the school day and reflecting the school ethos and high standards.

We don't just keep children busy - we make busy, brilliant





Our Mission

Our mission is to create a premium, Ofsted registered wraparound care facility, providing high quality out-of-school-hours care. The before and after school sessions will provide a range of stimulating and creative activities in a safe, secure and fun environment, providing an outstanding service for busy parents.

Our Staff

Parents can have peace of mind knowing their children are in safe hands. All staff are trained in safeguarding, prevent, equality & diversity, and have a clean Enhanced DBS. They also hold the Paediatric First Aid qualification and a L2 Food Safety & Hygiene certificate. They are experienced in working with children in primary school environments. We call them Play Leaders because we believe that this truly reflects the nature of their role and the dedicated approach they have to ensuring that your child learns, has fun, and is safe and well looked after.

Our Calendar

In most cases, wraparound care provision will be available every day the school is open.

Admissions

Only children attending your school are eligible to attend the wraparound care. All places are subject to availability.

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Before School Club

Reception - Year 4

Time: 7:30-8:50am £6.75

8:00-8:50am £5.70

Nursery

Time: 7:30-9:00am £8.00

8:00-9:00am £6.50

Siblings automatically receive a 15% discount when booking online! (7.5% per child)



Breakfast Brain Power

We believe that it is important that children start the day with a good breakfast. Each day children will be served foods that are rich in grains, fibre and protein and low in added sugar to help boost attention span, concentration and memory.

Children will enjoy sitting down with their friends to refuel with toast, cereals, juice and water.

Staff are seated with the children during meal times to encourage a “family” type atmosphere. At least one member of staff holds a current L2 Food Hygiene certificate, and all food and drink complies with dietary and religious requirements.



A great start to the day!

Evidence shows that introducing elements of physical activity and play to children before school starts can engage their minds and prepare them for the day ahead. The morning sessions aim to stimulate the learning experiences of your child.

Children who attend our breakfast club sessions will enter school alert and ready for the day, having engaged their minds and body whilst learning a host of valuable skills including:

- The importance of being punctual and well prepared for the day.
- Being more alert for a day of learning within the school.
- Understanding the importance of a healthy lifestyle.
- Appropriate and effective communication with others.
- Engaging and interacting appropriately with others.
- Being given realistic challenges to achieve.

After school club

Timings and Price:

3:15pm-4:45pm: £9.75

3:15pm-6pm: £16.50

4:30pm-6pm £9.75

Year Groups: Reception - Year 4 only

Siblings automatically receive a 15% discount when booking online! (7.5% per child)



Home- From-Home

Our wraparound care is designed to provide a home-like environment where children can kick off their shoes and unwind after a busy school day.

We offer a vast array of activities for children to enjoy during the session, ensuring there's always something engaging to do or play with. For instance, children can explore their imagination in the small world or home corner. Those who love building can dive into our collection of building blocks, K'NEX, and Lego. Creative stations are available for our young artists to draw, color, and paint. Additionally, we have a variety of board games that foster confidence and teamwork among the children. Weather permitting, we also make the most of outdoor playtime.

We pride ourselves on being more than just a wraparound club; we are a family for every child who joins us, whether they come every day or on an occasional basis!

Our Activities

Our dedicated team thoughtfully plans a variety of enriching adult-led activities, each carefully designed around a weekly theme to inspire and engage children. These themes are chosen to align with world events and nationally recognised days, providing meaningful opportunities to broaden children's understanding of the world around them. Through a diverse range of activities, including arts and crafts, edible crafts, team games, and construction challenges, we encourage creativity, teamwork, and critical thinking. By linking our activities to real-world contexts, we aim to foster curiosity and help children develop a well-rounded appreciation for global and cultural events.



Food and drink

Our dedicated staff prepare all food on-site, following food safety protocols and hygiene practices. Every team member involved in food preparation or handling possesses a food hygiene qualification. To help us meet your child's specific needs, please ensure that any dietary requirements and allergies are noted in your online booking account.

Upon arrival, children will be offered a healthy snack featuring fresh fruits and vegetables, crackers, and breadsticks, all served with fresh drinking water. We encourage children to try new foods and foster their independence by choosing and preparing their own snacks, as well as cleaning up afterwards!
For those enrolled in the full session, a light tea will be provided from 5 PM. Recent favourites have included tomato pasta, noodles, and the fun option of creating your own pizza.



WOW Events

At the end of each half term, our After School Club hosts special WOW Events—one-off, themed sessions that give children a fun and memorable way to celebrate the end of term.

Across the year, these events may include creative experiences such as pottery and bake-off style challenges, alongside seasonal celebrations like Christmas parties, Easter egg hunts and summer water play. Each WOW Event is carefully planned as a standalone experience, designed to be exciting, engaging and a little different from the usual routine.

These sessions encourage creativity, teamwork and social interaction, all within a safe and familiar environment. As a one-off event, they create a real sense of occasion—something for children to look forward to and enjoy together.

Our WOW Events are a valued part of our provision, adding a special touch to the end of each half term and giving children the opportunity to take part in something truly memorable.

How to join:

Simply book your child onto wraparound as usual, selecting your intended timeslot, and we'll take care of the rest. All children attending wraparound will have the opportunity to participate in the enrichment clubs. For those who prefer not to join, a range of other toys and resources will still be available for them to enjoy.



Signing in and out...

Children must be signed in and out by a member of Premier Education staff upon arrival at any activity or provision. The organisation operates a password collection system at all settings; therefore, if a child is collected by another adult, that individual must provide the correct collection password before the child can be released and responsibility for their care transferred. Parents are required to collect their children at the designated time specified in their booking. To prioritise the safety and wellbeing of all children, individuals under the age of 16 will not be permitted to collect. It is the responsibility of parents to inform the club of any changes to the designated collector, and both parties must share the agreed collection password to ensure the highest level of safety for children using our service.



Intimate Care

For the comfort, dignity, and wellbeing of all children in our care, we are only able to accept children who are fully toilet trained. As a childcare provider, we are not able to offer intimate care or nappy changing facilities as part of our daily provision. Children should be able to independently manage their toileting needs, including communicating when they need to use the toilet and maintaining appropriate hygiene with support and encouragement where needed. This policy helps us ensure a safe, respectful, and inclusive environment for all children attending our setting.





Behaviour

Whilst attending wraparound care, children are expected to:

- Follow the school values.
- Use socially acceptable behaviour.
- Respect one another, accepting differences of race, gender, ability, age and religion.
- Choose and participate in a variety of activities.
- Ask for help if needed.
- Enjoy their time at the club.

Positive behaviour is encouraged by:

- Staff acting as positive role models.
- Praising appropriate behaviour.
- Informing parents about individual achievements.
- Earning Dojo Points, which will lead to Dojo Awards and Certificates

Dealing with Inappropriate Behaviour

Challenging behaviour will be managed in a calm, consistent, and positive way. Initially, the child will be encouraged to reflect on their actions and consider more appropriate ways to behave going forward.

If the behaviour does not improve, the child may be temporarily removed from the activity. Staff will clearly explain why the behaviour is considered inappropriate. They will also support and guide children in resolving conflicts through discussion, mediation, and negotiation.

Where inappropriate behaviour persists, staff will work in partnership with parents to develop clear and consistent strategies to address the issue.

If, despite these efforts, the behaviour continues, the club may decide to exclude the child. Any such decision will be communicated clearly, with reasons and procedures explained to both the child and their parent or carer. All incidents of inappropriate behaviour will be documented.

Class Dojo

We use Class Dojo as a versatile platform to enhance both internal and external communication. Internally, it serves as a tool to encourage positive behaviour, allowing us to reward and celebrate children who display exemplary actions and attitudes. Externally, Class Dojo provides parents with a private and secure window into our provision, offering insights into their children's activities and achievements during their time with us. Additionally, we use this platform to share updates, and offer exclusive discounts to our loyal families, creating a stronger connection between home and our services.

Stories

Stories are dynamic streams of posts—messages, images, and videos—similar to a Facebook-style timeline. Each platform has a private feed for authorised users, showcasing activities and updates. Parents receive weekly schedules plus ongoing updates about events at your site.

Messaging

The messaging feature establishes effective communication channels between our staff and families, complementing our dedicated phone line. Our team is dedicated to promptly addressing any messages from home within a 24-hour period.

Dojo Points

Our settings utilise Class Dojo as a means to foster positive behaviours at the club. Every child is provided with a customisable monster avatar, and our staff members have the ability to grant Dojos as a reward for exhibiting positive behaviours, such as assisting others, displaying honesty, and demonstrating excellent table manners. We actively encourage children to participate in this process by engaging in discussions with them to collectively establish the "rules" for the setting.





First aid

All incidents are dealt with by a qualified first aider and will be recorded in the wraparound care accident form & our Internal Reporting System.

Incidents will be accurately reported to the parents/carers upon collection and signed by a member of the after-school club staff.

Accident records will give details of time, date and nature of the accident, details of the child involved, type and location of the injury, action taken, and by whom.

Parents of any child who becomes unwell during wraparound care will be contacted immediately. If a child is sent home during school hours, the after-school club will be informed of their absence by a member of the school admin/office staff.



Booking and Card Payments

You must have pre-booked your child into the session online. Any child not pre-booked is not covered by our insurance and will not be allowed into the session. There are a limited number of spaces available for each session and these are allocated on a first come, first served basis.

Booking online

1. The simplest way to book your child is to visit; www.premier-education.com
2. Click on 'Book a course'.
3. In the 'Location' box type in your school's postcode and click "search".
4. Select your venue and click the Wraparound Care option.
5. Select the session and day you would like to book.
6. Register your details or log in if you are a returning customer.
7. Follow booking process and select 'card' in Payment Method section to complete your booking
8. Once you've completed your booking you will receive email confirmation.



Last minute bookings:

If an emergency prevents you from collecting your child at the usual time, we may be able to offer a same-day place in our Wrap Around Afterschool Club after the 1:00pm booking cut-off, subject to availability.
To request an emergency booking, call 01908 299 233 before 2:30pm. If available, your child will be added manually.
Please note:

- A £5 emergency booking fee applies in addition to the normal session fee.
- Payment must be made the same day via the payment link sent to your email.
- This service is for genuine emergencies only and should not be used regularly.
- Failure to pay for an emergency booking may result in permanent suspension from the service.

Booking with Tax-free childcare



Open your Tax-Free Childcare account

- Sign up on Gov.uk Tax-Free Childcare
- Have your National Insurance number and child's details ready.

Search for Premier Education

- Log in and find your local Premier franchise by reference number.
- You'll see this number during the booking process or in our help guide.

Add money to your account

- Pay in what you need.
- The government tops up the balance automatically.

Complete your booking

- Go to the Premier Education booking portal.
- Choose your club and dates.
- Select "Tax-Free Childcare" at checkout and use your franchise reference.

Get confirmation

- Payments usually clear within 2-3 working days.
- Your child's place is secure while the funds are being processed.

Booking with childcare vouchers

- Log in to your voucher provider (E.g. Edenred, Sodexo, Computershare)
- Search for Premier Education using the reference number given at checkout.
- Transfer funds from your voucher account.
- Book your child's place online, selecting 'Childcare Vouchers' at checkout.
- Payments can take a couple of days, so plan ahead if you're booking close to the start date.



Scan to get more answers to your most common Childcare funding questions

Late fees...

Premier Education understand that, at times, parents/guardians may be delayed in collecting their child, and we will always ensure that we do our utmost to support our families where possible.

When a child is collected late, it has a subsequent impact on our staff members and quite often the setting where our provision takes place (e.g. a school). Therefore, Premier Education reserves the right to charge a 'Late collection fee'.

If you are running behind schedule and your child will be collected late, please make the site aware so our team can be notified in advance.

In the event of a child not being collected on time, we will attempt to call the parents/ guardians and an emergency contact at least three times. If we are still unable to make contact, we will follow our Safeguarding policy and uncollected child procedure.

We always strive to offer parents/guardians the support needed; however, if late collections become a recurring event, we reserve the right to fully withdraw our service.

Booking services fee...

All bookings will follow a single, straightforward journey with one clear £1.25 Booking Services Fee per transaction.





Setting Contact Details:
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Local Office
01908 299 233
mkoffice@premier-education.com

Premier Education Group
Head office: 01953 499040
info@premier-education.com

All of our policies and procedures, including safeguarding can be found online at **www.premier-education.com**

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Registered Number: 3774725

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